

Open and honest.

Everything you need to know about our: prices, discounts, offers and Add-Ons if you're a customer of ours.

v1.3

SMARTY is commitment-free mobile.

Choose between three plans, order your SIM and activate when it arrives. You can pause or cancel any time, no-strings attached.

All our Plans have inclusive minutes and texts and you can manage all of this through your SMARTY dashboard - smarty.co.uk/dashboard

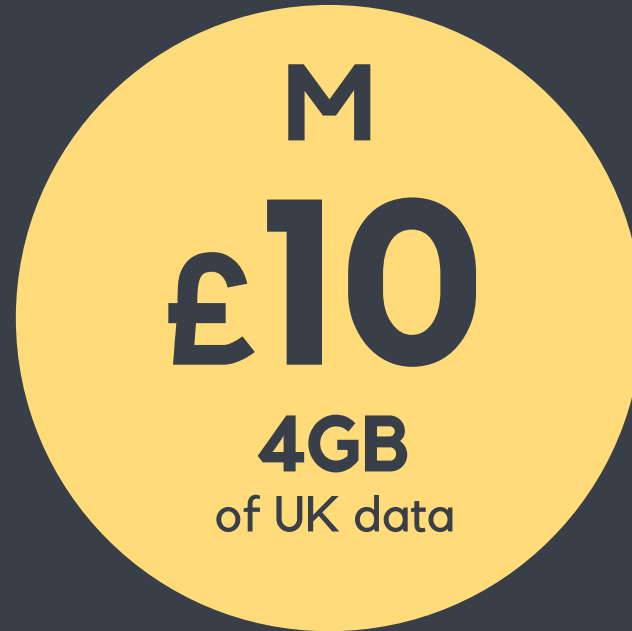


+

Unlimited calls
Unlimited texts



Small. Valid for one month.



+

Unlimited calls
Unlimited texts



Medium. Valid for one month.



+

Unlimited calls
Unlimited texts



Large. Valid for one month.

What's included?

All plans include unlimited calls and texts.

Unlimited calls include: standard UK landlines (starting 01, 02 and 03), freephone numbers (starting 080) and standard UK Mobiles (starting 07).

Our Add-ons.

If you run out of data, or want to make calls to 084 or 087 numbers, you can buy an add-on. You can buy data and cash Add-ons at anytime via your SMARTY dashboard. Your Add-ons will never expire so long as you are with us.

All our Add-ons are priced the same in all packages.

Data Add-on	Add-on price Including VAT	Actual data
1GB	£1.25	1024MB

Cash Add-on.

Our cash add-ons are in increments of £5 (up to £15).

The type of calls you can make with this cash Add-on are numbers starting with 084 or 087 and non-emergency numbers, like 101.

There are some services that are not available with SMARTY at the moment. These are international numbers, roaming abroad and premium numbers (starting with 09).

Data Discounts.

At the end of the month, your unused data is calculated and converted into a discount. We then credit your plan the following month, minus a £5 service charge (used to cover network costs).

As a guide, 8MB's equals a 1p discount, which works out at £1.25 per GB.

Discount	Small	Medium	Large
Service charge	£5	£5	£5
Maximum discount	£2.50	£5	£10
Discount per un-used GB	£1.25	£1.25	£1.25

What's not included in our Plans.

084 calls	3p Access Charge plus up to 7p per minute or 7p per call which is the Service Charge.
087 calls	3p Access Charge plus up to 13p per minute or 13p per call which is the Service Charge.
101 calls	15p per call

International Use.

We are a UK only network. This means you won't be able to use your cash add-on to call abroad or roam.

If you do need to call abroad, you can use platforms like Whatsapp, Facebook Messenger and Skype to do this. That will just use your data if you're not connected to WiFi.

If you have any queries, you can use our live support chat and one of the members of the team will assist you.

Alternatively, you can email us on team@smarty.co.uk